



What do you do if your pet dies at home?

If your pet dies at home, you can bring your pet directly to us or arrange for staff from Luthers Central Pet Cremation to pick up your pet for an additional fee.

We are having our pet euthanized at a local veterinarian clinic or hospital. What do we do next?

Print and complete the **Cremation Authorization Form** found on our website, www.centralpetcremation.com, and take it with you or ask your veterinarian to print the form for you. Tell your veterinarian that you would like to use Central Pet Cremation. Either you or the veterinarian office can call us to pick up your pet or you can bring your pet directly to us by calling or texting 715-884-1092 to arrange an arrival time. Pick up from the local veterinarian office is provided at no charge. We will call you once your pet ashes are ready for pick-up. You can expect a call within a few business days.

Do we offer euthanasia services onsite?

No.

My pets have always been buried, but now the ground is frozen or I will be moving soon.

For some areas especially in cities, it is illegal to bury your pet. Pet cremation is a popular way to ensure that you can take your pet's ashes with you wherever you may go.

How do I know I'm getting only my pet ashes back?

Your pet is placed **alone** in the cremation chamber (not separated with others or in a mass group) onsite at our facility. We utilize the same identification process used for people. Each pet is issued an identification tag with a unique number that stays with the pet throughout the process, and is included with your pet's ashes. Upon completion, your pet's ashes are removed from the chamber, processed and placed in a wooden urn or you may choose from our selection of other personalized urns.

How long will the cremation take?

Your pet's ashes will be available within 1-4 business days.

Do I need to purchase an urn?

No. Pocket pets will be returned in a velvet bag and all other pets will be placed in a wooden urn for no additional cost. However, you are able to stop in to our facility and select from many other options available to personalize an urn or keepsake jewelry. These urns and keepsake jewelry are available for an additional cost.

Contact Us: P: 715-884-1092, E-mail: dluther@centralpetcremation.com, Web: www.centralpetcremation.com